

Are You Ready?
What's Next?

2013

2014

2018

Frequently asked questions

Q: What is Sage Healthcare Advisory Services?

A: Sage Healthcare Advisory Services is a collection of subscription-based products and services that give you tools and information to help you determine what the Patient Protection and Affordable Care Act means for you, based on your business and your workforce.

Q: What is My Workforce Analyzer?

A: My Workforce Analyzer is one of the services available with Sage Healthcare Advisory Services. It is a unique software tool that tracks and analyzes your company information so you can better manage and make decisions about the PPACA requirements. It includes analysis of employee hours of service to determine if you qualify as a large employer (50+ employees), minimal essential coverage requirements, pay-or-play decision (offer coverage or take the penalty), and employee time required to monitor and manage part-time and full-time eligibility.

Q: Is Sage Healthcare Advisory Services available to all Sage customers or only Sage HRMS customers?

A: Sage Healthcare Advisory Services is available to all Sage customers on a Sage Business Care plan.

Q: What is the difference between allCheck and My Workforce Analyzer?

A: allCheck from BenefitMall is a pay or play calculator designed to provide a report summarizing estimated results – potential penalties or tax credits based on responses to a short survey. It is intended to point customers in the right direction with regard to understanding the health care reform complexities. My Workforce Analyzer is a unique software tool that tracks and analyzes your company information so you can better manage and make decisions about the PPACA requirements. It includes analysis of employee hours of service to determine if you qualify as a large employer (50+ employees), minimal essential coverage requirements, pay-or-play decision (offer coverage or take the penalty), and employee time required to monitor and manage part-time and full-time eligibility.

Q: How do I access My Workforce Analyzer?

A: Sage Abra Suite and Sage HRMS customers access My Workforce Analyzer through Sage Source by subscribing to the service via the Service Catalog. Other Sage customers access the tool via an outside process to be defined.

Q: Where can I learn more about Sage Healthcare Advisory Services?

A: You can learn more about Sage Healthcare Advisory Services at Sagecanhelp.com. You can also speak to a Sage Employer Solutions team member in the Sage HRMS booth in the Sage Marketplace Live Expo during Sage Summit.

Q: What is the pricing for Sage Healthcare Advisory Services?

A: The pricing for Sage Healthcare Advisory Services varies depending on the package and/or services selected. Some services are free with SBC Silver or Gold. Other services are available for purchase a la carte (without the purchase of a package). Subscription-based prices for the packages are calculated based on per company per month (pcpm) rates and per employee per month (pepm) rates and range from \$140 to \$175 pcpm to \$0.40 to \$0.50 pepm.

Q: When will Sage Healthcare Advisory Services be available?

A: Sage Healthcare Advisory Services will be available in the fall of 2013.

Q: Are any of the services available for purchase without the purchase of a package?

A: Yes, some services are free with SBC Silver or Gold. Other services, such as My Workforce Analyzer and the employee info toolkit, may be purchased a la carte (without the purchase of a package).

Q: Does the recent announcement by the Obama administration delaying the PPACA employer mandate until 2015 change Sage's plans to introduce Sage Healthcare Advisory Services?

A: No, the recent announcement by the Obama administration delaying the PPACA employer mandate until 2015 does not change Sage's plans to introduce Sage Healthcare Advisory Services. Sage is here to help its customers both now and into the future. That's why we're announcing Sage Healthcare Advisory Services at Sage Summit this year. Although the services may change pending additional changes to the legislation around the PPACA and the employer health mandate, we're committed to providing our customers with the guidance they need around the PPACA.

Q: How can I be sure my data is secure in My Workforce Analyzer?

A: My Workforce Analyzer uses Sage Source as its delivery platform. Sage takes the security of Sage Source and our customers' data very seriously. Sage is using a security certificate-based system to ensure that no connection is allowed without clear credentials and that each party is the legitimate and authorized person or system. Additionally, Sage has conducted an extensive audit by a certified security consultant to ensure we have protected all user information. As with all SaaS web solutions which rely on company or employee data to work effectively, there are certain risks. Sage, as a trusted advisor to your business, is providing a consistent and secure mechanism to minimize such risk.